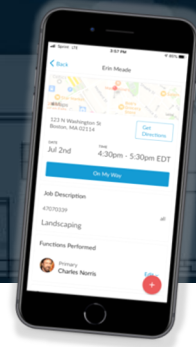


Dispatch Field Mobile App



What is it?

Dispatch Field is our mobile app used by staff who provide service in the field, to update work on the go, without the hassle.

Why use it?



Schedule View provides map & list view of appointments



Send Status Updates Instantly & keep the whole team in sync



“On My Way” button sends the customer an alert with a *real-time* ETA



Add Photos & Notes to the apt from the field & cutdown on paperwork



View Customer History: prior work, billing, photos, notes, and reviews

How do techs get started?



Dispatch Field
Productivity

Techs must be added to the Team in Dispatch with their mobile number included, then they will be sent an invite to download the app automatically.

If techs have already been added to your team, they can search ‘Dispatch Field’ in the iTunes App Store or Google Play Store on their phone to download.