



Mobile Violations Release Documentation

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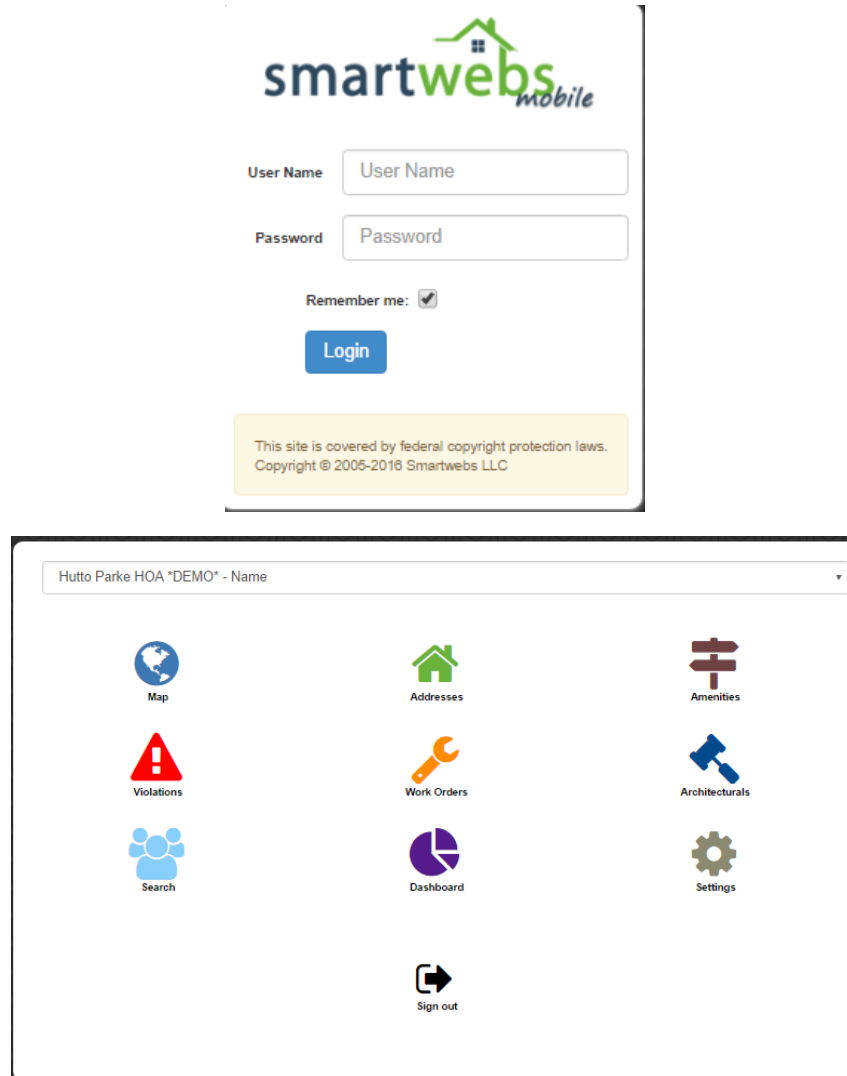
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Mobile Violations Modifications Release Updates

SmartWebs has made modifications to screens and icons in various areas of SmartViolations in the Mobile application.

Log In and Menu

New Look for Log In and Menu Windows



There are changes to both the Address View and the Map View:

Address View –

1. **New Feature** – in addition to having the option of the street list, there is a detailed Search option

Street: Almquist .St
 Search:

Owner Name
 Unit Address
 Mailing Address
 Account #

Filter options:

Homes/units on street: 8

	111 Almquist .St (SHAWN WEBER)
	111 Brown .St (PATRICIA DUNLAP)
	111 Flinn .St (Leslie Smith)
	111 Phillips .St (Joseph Rose)
	111 Rinehardt .St (Royce S. Flores)
	111 Saul .St (Jerry Martin)
	111 Sylvan .St (Bonnie Robinson)
	111 Wegstrom .St (Cora Duhart)

Type at least 3 characters into one of these fields.

a. Filter Option - There are no changes to the functionality of this screen, but there is a new look.

Filter options:

View:

Front or Back:

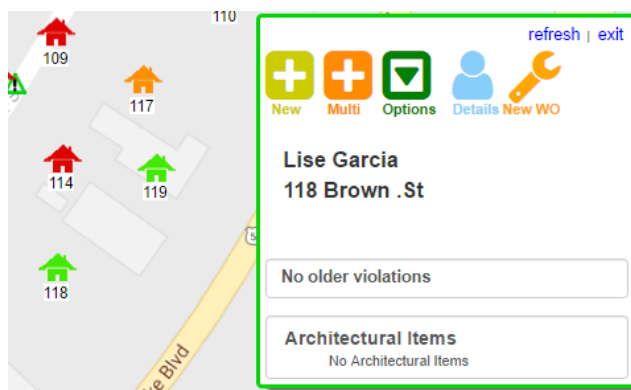
Sort: ASC: DESC:

Stage: All None

Stage 0
 Stage 1
 Stage 2
 Stage 3
 Stage 4
 Stage 5

Show past 6 Months?
 Show Older than 6 months?

Map View – click on a home icon to open the new *Violations Pop up Window*



Violation Icons

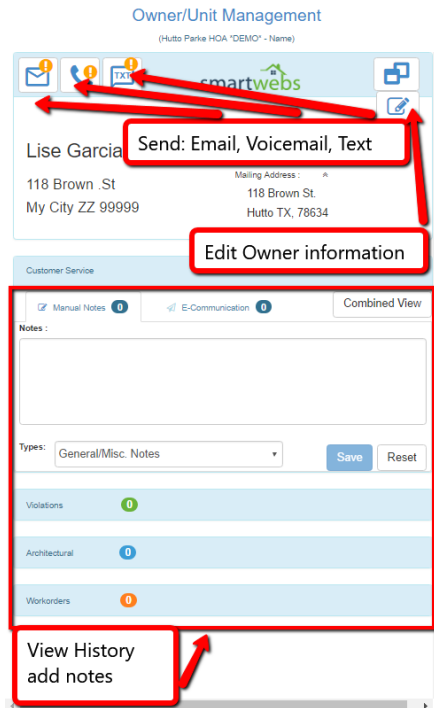
1. Once an address is selected from either the Address View or the Map View the Violations Pop up Window appears with the following **New Icons**:



- a. New (add a violation)
- b. Multi (add Multiple violations)
- c. Options
 - i. Add/Update Status
 - ii. Add/Update Unit Notes
- d. New Work Order

New Feature - Details – Owner/Unit Management

1. View the Owner information
2. Send email
3. Send Voicemail
4. Send Text
5. View history add Notes for the Owner



This Icon takes you back to the Violations Pop up Window

- i. Edit Owner information

Edit Owner/Unit

Owner ▼

Owner

Owner Name

Email

Phone Type Show Second Owner ▼

Enable messaging to owner via:

EMAIL VOICE TEXT

Unit ▶

Mailing Address ▶

Tenant ▶

Alternate Address(s) ▶

Past Owner(s) ▶

New Icons - Adding a new Violation or Multi Violation

1. There are no changes to the functionality of these screens, but there are new Icons. The function of the Icons has not changed.



View History

Frequently Used Violations: No Selected Violation

Category: Landscaping

SubCat: Mowing and Edging

Location: Front

In Back of Property

Address: 100 Almquist .St

Street: Almquist .St

Stage: 1

Fine: 0.00

View History button opens Violation Pop Up Window

Type in the reason:
(this gets inserted into the letter)

Include in letter?


Letter Name: Friendly Reminder Letter


Lise Garcia
118 Brown St.
Hutto TX 78634
REP: Landscaping - Mowing and Edging
118 Brown .St


Mass Create Violations


Eamestine Mcginnis
105 Brown .St


Combine to single letter:



Camera



Send


Queue



Send


Queue


Note


Back

0



Fencing - Missing Panel(s)

Letter Name: Friendly Reminder Letter

Reason Text:

Include in letter?

Location:

Backyard:


Stage:

Fine:

Cure:

clear

0



Maintenance - Replace Shingles

Letter Name: Friendly Reminder Letter

Reason Text:

Include in letter?

Location:

Backyard:


Stage:

Fine:

Cure:

clear

1



Entrance Hall - Doors


Location: Back yard

Backyard:

Fine: [... more](#)

Cure:

1



Entrance Hall - Walls


Location: Back yard

Backyard:

Fine: [... more](#)

Cure:

1



Entrance Hall - Windows/screens

Location: Curb

Backyard:

Fine: [... more](#)

Cure:








This Icon takes you back to the Violations Pop up Window



Violation Detail List

1. Saving a new Violations shows the Violation level, Icons functionality has not changed.
 - a. Close – close the Violation
 - b. Options
 1. Add/Change the status?
 2. Add/Update Violations Note?
 3. Change Category/SubCategory?
 4. Delete this stage or violation?
 5. Upload a document?
 6. Put Violation on Hold?
 7. Escalate (Ignores cure)

refresh | exit

Lise Garcia
118 Brown .St

Landscaping ... less
(Mowing and Edging Front)






Stage: Docs: **Stage 1 Letter** Adobe PDF 11/28/2016 Save Note

Smartwebs (11/28/2016 13:42:53) Stage 1 violation escalated; no homeowner email on file; First-class letter added to print tab.

No older violations




Architectural Items
No Architectural Items

refresh | exit

For Sale D Login (01/20/2016)

Jennifer Alley
116 Almquist .St

Escalate icon will appear after cure period

Landscaping ... less
(Mowing and Edging Front)

Stage: Docs: **Mowi-pic1** PNG Image 02/23/2016
Mowi-pic1 PNG Image 02/23/2016
Stage 1 Letter Adobe PDF 02/23/2016
Mowi-pic1 PNG Image 02/23/2016 Save Note

System (07/07/2016 16:33:38) A Landscaping (Mowing and Edging - Front) Stage 1 violation was re-printed by SmartwebsSmartCompliance and prepared for mailing.
System (07/07/2016 16:31:53) A Landscaping (Mowing and Edging - Front) Stage 1 violation was printed by SmartwebsSmartCompliance and prepared for mailing.
Robert (02/23/2016 16:03:07) Picture Taken
Robert (02/23/2016 16:02:27) Picture Taken
Robert (02/23/2016 16:01:55) Stage 1 violation escalated; no homeowner email on file; First-class letter added to print tab.

No older violations

Architectural Items
No Architectural Items