

Mobile Violations Release Documentation

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Mobile Violations Modifications Release Updates

SmartWebs has made modifications to screens and icons in various areas of SmartViolations in the Mobile application.

Log In and Menu

New Look for Log In and Menu Windows

	User Name	User Name	
	Password	Password	
	Remem	ber me: 🕑	
	Logi	in	
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Hutto Parke HOA *DEMO Map	This site is cove Copyright © 200	red by federal copyright protection 6-2016 Smartwebs LLC	n laws.

There are changes to both the Address View and the Map View:

Address View -

1. New Feature – in addition to having the option of the street list, there is a detailed Search option

Street:	Almquist .St	•
Search: 1	Owner Name	
	Unit Address	
	Mailing Address	
	Account#	
Type at one of	least 3 characters into these fields.	Search
Filter options:		▼
Homes/units on street:	8	
A M	mquist.St (SHAWN WEBER)	A
111 Brown .St	(PATRICIA DUNLAP)	
111 Flinn .St (l	Leslie Smith)	
111 Phillips .St	(Joseph Roser)	
111 Rinehardt	St (Royce S. Flores)	
111 Saul .St (J	ierry Martin)	
111 Sylvan .St	(Bonnie Robinson)	
111 Wegstrom	.St (Cora Duhart)	

a. Filter Option - There are no changes to the functionality of this screen, but there is a new look.

Filter options:		▼
View:	All Houses	Ŧ
Front or Back:	Both	Ŧ
Sort:	ASC: DESC:	
Stage:	All None Image 0 Image 1 Image 2 Image 3 Image 3 Image 3 Image 3	
Arc Items:	Show past 6 Months? Show Older than 6 months?	
	C Update	

 $\label{eq:map_view} \ensuremath{\mathsf{Map}}\ \ensuremath{\mathsf{View}}\ \ensuremath{\mathsf{-click}}\ \ensuremath{\mathsf{on}}\ \ensuremath{\mathsf{a}}\ \ensuremath{\mathsf{on}}\ \ensuremath\ensuremath{\mathsf{on}}\ \ensuremath{\mathsf{on}}\ \ensure$



Violation Icons

1. Once an address is selected from either the Address View or the Map View the Violations Pop up Window appears with the following *New Icons*:



- a. New (add a violation)
- b. Multi (add Multiple violations)
- c. Options
 - i. Add/Update Status
 - ii. Add/Update Unit Notes
- d. New Work Order

New Feature - Details – Owner/Unit Management

- 1. View the Owner information
- 2. Send email
- 3. Send Voicemail
- 4. Send Text
- 5. View history add Notes for the Owner

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Notes : Types: General/Misc. N Volations Architectural Workorders View History	Notes	Save Reset

This Icon takes you back to the Violations Pop up Window

i. Edit Owner information

		Edit Owner/L	Jnit		
Owner					
		Owner			
Owner Name	Lise	1	Garcia		
Email					
Phone Type	•	phone number e.g. (000)-000	0-000		
				Show Second Owner	
Enable messaging t	o ownor via:				
	EXT				
Unit					
Mailing Address					
Tenant					
renanc					
Alternate Address(s	i)				
Past Owner(s)					
				Save Cance	ł

New Icons - Adding a new Violation or Multi Violation

1. There are no changes to the functionality of these screens, but there are new Icons. The function of the Icons has not changed.







This Icon takes you back to the Violations Pop up Window

Violation Detail List

- 1. Saving a new Violations shows the Violation level, Icons functionality has not changed.
 - a. Close close the Violation
 - b. Options
- 1. Add/Change the status?
- 2. Add/Update Violations Note?
- 3. Change Category/SubCategory?
- 4. Delete this stage or violation?
- 5. Upload a document?
- 6. Put Violation on Hold?
- 7. Escalate (Ignores cure)

New Multi	Options Details	New WO			
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118 Bro	wn .St				
Close Option	s				
Landscap	ing ging Front)				less
Stage	Docs:				
1	Stage 1 Lette	Adobe PDF 11/28	/2016		Saus Note
					Save Note
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