# ePASS & Dispatch FAQ

Now, you can stay connected with Enterprises that Dispatch works with, without having to retrain your team or switch over to a new tool. By signing up to connect Dispatch and ePASS, you can automatically integrate with Sub-Zero Group & other brands with no change in your day to day scheduling and dispatching operations.

## Why Connect Dispatch with ePASS:

1. Get and return service request status automatically to the brands you work with using one simple connection to Dispatch, and without logging into different portals to provide status.

2. Improve your customer experience.

3. Get service requests in real time in ePASS, eliminating data entry for your team.

4. Your team doesn't have to learn anything new or change how they work—Dispatch works in the background with your ePASS software.

## FAQs

| How do I sign up? What's the cost? | What Enterprises does Dispatch work with? | Can I decide what Enterprises I want to send status to? | I'd like to suggest some improvements to the integration, or ask more questions on how it works. |
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| All you need to do is reach out to your representative at ePASS:<br>*West Coast* - Nick Faiola, nick.faiola@epass.software<br>*East Coast* - Mimi Corsini, mimi.corsini@epass.software<br>*\* There is a minimal set-up cost required in addition to what you already pay.* | We add several vendors per quarter. For an up-to-date list, please reach out to support@dispatch.me | Yes! The team at ePASS can assist in this. | We love hands-on users! As we add more ePASS users, we'll look to you for feedback. Please let us know your thoughts at support@dispatch.me |