

Connect Your Dispatch Account with ServiceTitan

How to Get Connected:

1. Reach out to **integrations@servicetitan.com** to request an API key. You can simply say something along the lines of “Can you please provide us with an API key? We are looking to build an integration with ServiceTitan jobs.”
2. Send the API key that they provide you to Dispatch: **support@dispatch.me**
3. In ServiceTitan, go to the “Settings”, click on “Operations” then click on “Business Units”. Click the “Add” and a new Business Unit titled “Dispatchme” (you can fill out the remainder of this Business Unit however you’d like, but making sure it is titled properly is crucial). If you want a different default, please let the Dispatch team know which value to use.
4. Then click “Job Types” under the “Operations” tab on the left-hand side. Click “Add” and then add a new job type titled “Offered”. If you want a different default, please let the Dispatch team know which value to use.