



USPS Identification Rules

CMRA

DMM Section 608.10

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10.0 Forms of Identification

10.1 General

This section describes the products and services that require forms of acceptable identification, the number of forms of acceptable identification (primary and secondary), the acceptable forms of primary and secondary identification, and forms of unacceptable identification as follows:

- a. Section [10.2](#) provides a table of the products and services that require forms of acceptable identification and the number of forms (primary and secondary) required.
- b. Section [10.3](#) provides a description of primary forms of acceptable identification and a table of which forms are acceptable for each product and service.
- c. Section [10.4](#) provides a description of secondary forms of acceptable identification.
- d. Section [10.5](#) provides examples of forms of unacceptable identification.

10.2 Products and Services Requiring Acceptable Identification

Certain products and services may require forms of acceptable identification in the application process, and/or receipt of an item. When identification is required, the identification presented must be current. [Exhibit 10.2](#) provides a list of the products and services requiring forms of identification and the number of required forms of acceptable identification (primary and secondary).

**Exhibit 10.2 Products and Services Requiring Acceptable Identification**

PRODUCTS/SERVICES	PRIMARY ID	SECONDARY ID
Caller Service	✓	✓
Certified Mail Services	✓	
Change-of-Address (COA)	✓	
Collect on Delivery (COD)	✓	
Commercial Mail Receiving Agency	✓	✓
Firm Holdout	✓	
Hold For Pickup	✓	
Hold Mail	✓	
Insurance Services	✓	
Money Order	✓	
Parcel Return Service	✓	
PO Box	✓	✓
Premium Forwarding Service	✓	✓
Priority Mail Express	✓	
Registered Mail Services	✓	
Sure Money (DineroSeguro)	✓	
USPS Signature Services	✓	

10.3 Acceptable Primary Forms of Photo Identification

To be accepted as a primary form of identification, the identification must include a clear photograph of the individual bearer. Postal customers may provide the following as acceptable primary forms of photo identification:

- a. *U.S. Government I.D.:* U.S. Government I.D. may be federal, state, or tribal issued. Customers may provide the following:
 1. State-issued driver's license.
 2. Non-driver's identification card.
 3. U.S. Armed Forces card.
 4. Uniformed Service ID card.
 5. U.S. permanent resident or other identification card issued by U.S. Citizenship and Immigration Services.
 6. U.S. certificate of citizenship or naturalization.
 7. Identification card issued by a federally or state recognized tribal nation (tribal identification card).



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- b. *Passport*: This includes a U.S. passport, U.S. passport card, or foreign passport.
- c. *Matricula Consular (Mexico)*: A Matricula Consular card is an identification card issued by the Government of Mexico through its consulate offices to Mexican nationals residing outside Mexico.
- d. *NEXUS (Canada)*: NEXUS is a joint Canada Border Services Agency and U.S. Customs and Border Protection operated trusted traveler and expedited border control program. Customers may provide a NEXUS card as a form of identification for money orders. To be accepted, the NEXUS card must contain an identification number.
- e. *Corporate Identification*: For many services specified in [Exhibit 10.3](#) customers may provide a corporate identification card of a corporation located and organized in good standing in the United States.
- f. *U.S. University Identification*: For some retail products and services specified in [Exhibit 10.3](#) customers may provide a public or private U.S. university identification card as an acceptable form of photo identification.

Exhibit 10.3 Acceptable Primary Forms of Photo Identification per Product and Service

Exhibit 10.3 lists products and services that require a valid primary form of identification and which primary forms of identification the Postal Service will accept per product or service.

PRODUCTS/SERVICES	U.S. GOV'T	U.S./ FOREIGN PASSPORT	MATREICULA CONSULAR MEXICO	NEXUS CANADA	U.S. UNIVERSITY	U.S. CORP.
Caller Service	✓	✓	✓	✓	✓	✓
Certified Mail Services	✓	✓	✓	✓	✓	
Change-of-Address (COA)	✓	✓	✓	✓	✓	
Collect on Delivery (COD)	✓	✓	✓	✓	✓	
Commercial Mail Receiving Agency	✓	✓	✓	✓	✓	
Firm Holdout	✓	✓	✓	✓		✓
Hold For Pickup	✓	✓	✓	✓	✓	
Hold Mail	✓	✓	✓	✓	✓	
Insured Mail Services	✓	✓	✓	✓	✓	
Money Order	✓	✓	✓	✓		
Parcel Return Service	✓	✓	✓	✓		✓
PO Box	✓	✓	✓	✓	✓	✓
Premium Forwarding Service	✓	✓	✓	✓		
Priority Mail Express	✓	✓	✓	✓	✓	



PRODUCTS/SERVICES	U.S. GOV'T	U.S./ FOREIGN PASSPORT	MATREICULA CONSULAR MEXICO	NEXUS CANADA	U.S. UNIVERSITY	U.S. CORP.
Registered Mail Services	✓	✓	✓	✓	✓	
Sure Money (DineroSeguro)	✓	✓	✓	✓		
USPS Signature Services	✓	✓	✓	✓	✓	

10.4 Acceptable Secondary Forms of Identification

As provided under 10.2, to verify the validity of the address the customer provided when applying or requesting certain products and services, the Postal Service requires an acceptable secondary form of identification that is traceable to the bearer. Customers may provide as an acceptable secondary form of identification an additional acceptable primary form of identification. Customers may also provide an acceptable non-photo form of current identification, such as the following:

- a. A lease, mortgage, or deed of trust.
- b. Voter or vehicle registration card.
- c. Home or vehicle insurance policy.
- d. Utility bill.
- e. Form I-94, *Arrival and Departure Record*.

10.5 Unacceptable Forms of Identification

As specified under 10.0, acceptable forms of identification provide sufficient proof of identity and validation of an address. Therefore, the Postal Service does not accept Social Security cards, birth certificates, credit cards and other similar items as primary or secondary forms of identification.