



# WALKabout & Dispatch FAQ

Now, you can stay connected with Enterprises that Dispatch works with, without having to retrain your team or switch over to a new tool. By signing up to connect Dispatch and WALKabout, you can automatically integrate with Sub-Zero Group & other brands with no change in your day to day scheduling and dispatching operations.

## Why Connect Dispatch with WALKabout:



- 1 Get and return service request status automatically to the brands you work with using one simple connection to Dispatch, and without logging into different portals to provide status.
- 2 Improve your customer experience.
- 3 Get service requests in real time in WALKabout, eliminating data entry for your team.
- 4 Your team doesn't have to learn anything new or change how they work—Dispatch works in the background with your WALKabout software.

## FAQs



**How do I sign up? What's the cost?**



**What Enterprises does Dispatch work with?**

We add several vendors per quarter. For an up-to-date list, please reach out to [support@dispatch.me](mailto:support@dispatch.me)



**Can I decide what Enterprises I want to send status to?**

Yes! The team at WALKabout can assist in this.



**I'd like to suggest some improvements to the integration, or ask more questions on how it works.**

We love hands-on users! As we add more WALKabout users, we'll look to you for feedback. Please let us know your thoughts at [support@dispatch.me](mailto:support@dispatch.me)