Warranty StatementRevised: 06.27.2023

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| Project information |
| Client Name:  |  |
| Project Name: |  |
| Location: |  |
| Level 3 audiovisual Project #: |  |
| Equipment Or System Designation: |  |
| Date: |  |

Warranty Period:

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| **From:** |  |  **To:** |  |

Level 3 Audiovisual warrants that the work to which this Warranty applies has been performed in conformance with the requirements of the Contract Documents and any subsequent change orders. This Warranty guarantees the work to be free from defects in installation workmanship as of the project completion date and system acceptance. This warranty includes defects related to the workmanship of installed cables, connectors, installation hardware, system programming, and commissioning.

Warranties on equipment supplied by Level 3 Audiovisual are provided, if at all, solely by the manufacturer. Manufacturer warranties do not cover the cost of on-site diagnosis, removal, shipping, and re-installation of defective equipment. You will be responsible for any Level 3 Audiovisual labor to repair equipment pursuant to a manufacturer’s warranty (as opposed to repairs made pursuant to Level 3 Audiovisual’s warranty above), billed at standard Level 3 Audiovisual’s labor rates.

All claims under any warranty must be made in writing and as soon as possible but no later than one year from substantial completion of Level 3 Audiovisual’s work, except for claims made pursuant to a manufacturer’s warranty over one year. By making a warranty claim, you agree to allow Level 3 Audiovisual and any relevant manufacturer to inspect the work during business hours.

This Warranty does not apply to failure to perform due to improper or insufficient maintenance, improper operation, and normal wear and tear during usage, abuse, neglect, or tampering by the Owner, unauthorized parties, or his successor in interest, or damage by vandalism and/or acts of God.

No warranties, express or implied, extend beyond those described herein, including but not limited to any warranties of merchantability or fitness for a particular purpose that is expressly claimed. Level 3 Audiovisual is not liable for incidental, consequential, or punitive damages. Level 3 Audio Visual’s total cumulative liability to all entities and individuals under any theory shall not exceed the total value of the work performed and the equipment installed.

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| **Project Manager** |